IT & Digital Solutions

VITALCONSULT

Building Better Businesses

Smart, reliable tech support to streamline systems and drive digital transformation.

Service Overview

Technology shouldn't be a barrier - it should power your business forward. Our IT & Digital Solutions team provides practical support and automation expertise to keep your systems running smoothly and your teams productive.

From everyday help desk support to full Microsoft 365 setup and automation using AI tools, we help businesses of all sizes work smarter, safer, and more efficiently.

What We Offer

Our IT & Digital Solutions services include:
• Help Desk Support (Level 1 & 2)
• Microsoft 365 Setup & Troubleshooting
• SharePoint & Teams Integration
• Power Automate & AI-Driven Workflows
• Business Systems Advisory & Training

How We Work

We offer tailored support that meets you where you are - whether that's fixing urgent issues, building new systems, or digitising your operations.
• Available for one-off issues or ongoing support
• Remote-friendly and ideal for regional organisations
• Specialist experience with NFPs and small teams
• Seamless integration with governance, finance, and workflow needs

Pricing Summary - IT & Digital Services

SERVICE	STANDARD RATE	NFP RATE
IT Help Desk Support – Level 1	$100/hr	$80/hr
IT Help Desk Support – Level 2	$120/hr	$100/hr
Microsoft 365 Setup / Troubleshooting	$120/hr	$100/hr
Microsoft 365 / AI Automation	$150/hr	$120/hr

Custom projects and digital transformation bundles available on request.

Need help getting your systems sorted or streamlining your digital processes?

✉ admin@vitalconsult.com.au   🌐 www.vitalconsult.com.au

BVT
VERIFIED AGENT